

**Social Care Needs Profile of Housing Related Support Clients**

A desk top analysis of clients' social care packages within the sheltered schemes was undertaken. The analysis compared clients' social care need between those who were in receipt of a housing related service and those who had opted out. The results of the analysis are presented in the tables below.

<b>Council-funded care packages aggregated across the 243 residents with care packages who are eligible to receive a Housing Related Support Service and compared between opted in and opted out residents</b>	
<b>Overview</b>	
<b>Opted out</b>	<b>Opted in</b>
<b>Home Care Packages</b>	
<ul style="list-style-type: none"> <li>➤ 113 clients</li> <li>➤ Average 11.2 hours PW</li> <li>➤ Average £276.50 cost PW</li> </ul>	<ul style="list-style-type: none"> <li>➤ 45 Clients</li> <li>➤ Average 13.11 hours PW</li> <li>➤ Average £361.93 PW</li> </ul>
Comments	<ul style="list-style-type: none"> <li>➤ Greater level of need with the opted in residents with larger care packages than those residents not in receipt of an HRS service</li> </ul>
<b>Live in care</b>	
<ul style="list-style-type: none"> <li>➤ 3 clients</li> <li>➤ Average cost of £851.25 per week</li> </ul>	<ul style="list-style-type: none"> <li>➤ 0</li> </ul>
Comments	<ul style="list-style-type: none"> <li>➤ No opted in customers have live in care and this would be expected</li> </ul>
<b>GLA (Good Lives Alliance)</b>	
<ul style="list-style-type: none"> <li>➤ 15 clients</li> <li>➤ Average £434.97 cost PW</li> </ul>	<ul style="list-style-type: none"> <li>➤ 3</li> <li>➤ 190.83</li> </ul>
Comments	<ul style="list-style-type: none"> <li>➤ Very low uptake on the HRS service from GLA customers</li> </ul>
<b>Day Care</b>	
<ul style="list-style-type: none"> <li>➤ 15</li> <li>➤ Average cost £153.38 PW</li> </ul>	<ul style="list-style-type: none"> <li>➤ 0</li> </ul>
Comments	<ul style="list-style-type: none"> <li>➤ Day care customers do not use the HRS service</li> </ul>
<b>Personal Assistants</b>	
<ul style="list-style-type: none"> <li>➤ 18 Clients</li> <li>➤ Average package 40 hours PW</li> <li>➤ Average cost £370.34 PW</li> </ul>	<ul style="list-style-type: none"> <li>➤ 8 Clients</li> <li>➤ Average package 10.44 hours PW</li> <li>➤ Average cost £132.52 PW</li> </ul>

Comments	➤ High number of opted out customers have personal assistants and larger packages	
Direct Payments		
➤ 20 clients excluding 18 clients with personal assistants	➤ Average package 20.21 hours PW	➤ Average cost £354.44 cost PW
		➤ 5 Clients excluding 8 clients with personal assistants
		➤ Average package 9 hours with one unspecified
		➤ Average cost £154.08
Comments	➤ Lower proportion of opted in customers have direct payments and those packages are smaller	
Telecare		
➤ 25 clients	➤ Only one client has no other care packages	➤ 9 clients all with other care packages
Comments	➤ More opted out residents have telecare and is also proportionally higher than those opted in	
Sitting Service		
➤ 4 clients	➤ Average cost £87.52	➤ 5 clients
		➤ Average cost £86.99
Comments	➤ Statistically too small to draw conclusions	
Respite		
➤ 6 clients	➤ Average £1820.76 cost PA	➤ 2 clients
		➤ Average cost £1520 PA
Comments	➤ Small number but positively skewed towards opted out clients who also have higher costs. Though statistically too small to draw conclusions	
Reablement		
➤ 1		➤ 0
Comments	➤ No comments	
<p>➤ <i>In the majority of cases, the level of individual care need is comparable to that used to support people living in general needs / 'non-specialist' accommodation.</i></p> <p>➤ <i>There is no evidence to suggest that the HRS reduces dependency on formal social care. GLA customers have very low uptake on the HRS service</i></p> <p>➤ <i>A GLA client represents higher levels of need, though the number is very limited and only represent 7.5% of those residents with council funded care packages</i></p> <p>➤ <i>Reablement is a time limited package of support (e.g. post-hospital discharge or to maximise functioning) and often does not conclude with an ongoing package of care</i></p>		

Table One

Data source: 365 report Dec 2020

Below is a breakdown of social care need across different geographical locations in Wiltshire:

<b>Council-funded care packages aggregated across the 243 residents with care packages who are eligible to receive a Housing Related Support Service and compared between opted in and opted out residents and compared across different geographical regions</b>	
<b>Opted out</b>	<b>Opted in</b>
<b>North</b>	
<ul style="list-style-type: none"> <li>➤ 46 clients</li> <li>➤ Average 11 hours PW</li> <li>➤ Average £276 cost PW</li> </ul>	<ul style="list-style-type: none"> <li>➤ 9 Clients</li> <li>➤ Average 11 hours PW</li> <li>➤ Average £279 PW</li> </ul>
Comments	<ul style="list-style-type: none"> <li>➤ The level of need between opted in and opted out clients is very similar but proportionally there are more opted out clients with packages.</li> </ul>
<b>East</b>	
<ul style="list-style-type: none"> <li>➤ 25 Client</li> <li>➤ Average 11 hours PW</li> <li>➤ Average £241 cost PW</li> </ul>	<ul style="list-style-type: none"> <li>➤ 16 Clients</li> <li>➤ Average 14 hours PW</li> <li>➤ Average £321 PW</li> </ul>
Comments	<ul style="list-style-type: none"> <li>➤ Greater level of need with the opted in residents, with larger care packages than those residents not in receipt of an HRS service, but proportionally distributed in terms of number of clients with packages of care</li> </ul>
<b>South</b>	
<ul style="list-style-type: none"> <li>➤ 18 clients</li> <li>➤ Average 11 hours PW</li> <li>➤ Average cost of £274 per week</li> </ul>	<ul style="list-style-type: none"> <li>➤ 24 Clients</li> <li>➤ Average 12 hours PW</li> <li>➤ Average £359 PW</li> </ul>
Comments	<ul style="list-style-type: none"> <li>➤ Slightly greater level of need with the opted in residents with larger care packages than those residents not in receipt of an HRS service, but proportionally distributed in terms of number of clients with packages of care</li> </ul>
<b>West</b>	
<ul style="list-style-type: none"> <li>➤ 91 clients</li> <li>➤ Average 11 hours PW</li> <li>➤ Average £282 cost PW</li> </ul>	<ul style="list-style-type: none"> <li>➤ 14 Clients</li> <li>➤ Average 15 hours PW</li> <li>➤ Average £382 PW</li> </ul>
Comments	<ul style="list-style-type: none"> <li>➤ We see the largest proportion of clients with social care packages in the West but proportionally less opted in clients with care packages. However, those opted in clients have larger care packages.</li> </ul>
<p><b><u>Summary:</u></b>  <i>On the whole opted-in HRS clients have greater levels of need than those not in receipt of the HRS service, judging by the size of the support packages in place. This further evidences that the HRS service does not contribute to individuals not needing to rely on formal services for support.</i></p>	

1. The table above shows an uneven distribution of care needs across the different areas of Wiltshire. The East shows the lowest level of need, whilst North and South have relatively similar levels of need and the West has the highest level of need.